



# Annual Report 2025

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# Our Vision, Mission and Values

## Our Vision

A community where people live securely and reach their potential

## Our Mission

To lead bold action in our community to reach our ultimate goal to end chronic homelessness

## Our Values

### **Leadership**

Enabling our people to take bold action to address complex social issues.

### **Dignity**

People feel respected and empowered.

### **Justice**

Everyone is treated equitably, with honesty and fairness.

### **Hospitality**

People feel welcome, secure and valued.

## **Acknowledgment of Country**

St Patrick's Community Support Centre acknowledges the Wadjuk and Bindjareb people as the traditional owners of the land on which we live and work, on Noongar Boodja.

We recognize their ongoing connection to these beautiful lands and waters and pay our respects to Elders past and present, and extend that respect to all First Nations people who work with us and seek support from our service.



## About St Pat's

**St Patrick's Community Support Centre (St Pat's) is a not-for-profit specialist homelessness support service and community housing provider which has been working side-by-side with vulnerable people in the south metropolitan region of Perth for more than 50 years.**

To achieve our mission to end chronic homelessness we work in partnership with government and human service agencies, businesses and the broader community to provide a range of place-based supports.

Our services and programs are designed to break the cycle of poverty and disadvantage and include housing, specialist supports and services, health care, crisis intervention, emergency relief and social inclusion and activities.

Our collaborative, integrated and person-centric approach allows us to be there for people at every stage of their journey out of homelessness.

# Our Approach

## Housing First Alignment

We work with people to secure permanent, safe and stable housing as an important foundation for their improved well-being.

## Place-based Practice

Services are designed to be responsive to local community needs.

## Practice Excellence

High standards of service delivery ensure consistency and impact.

## Cultural Excellence

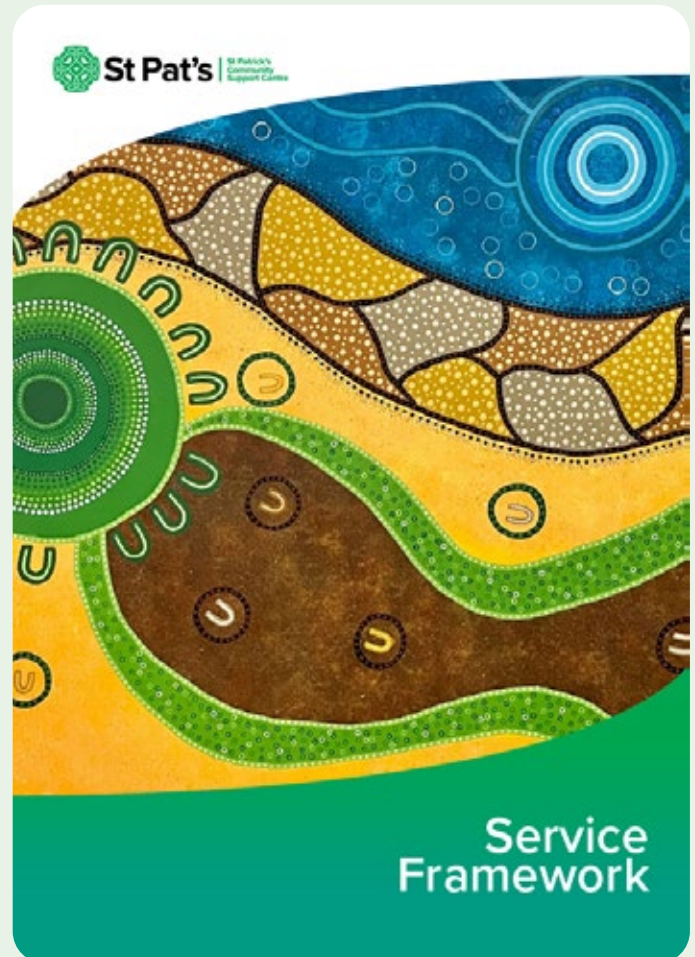
Services reflect best practices in cultural safety and inclusivity.

## Trauma-informed

We acknowledge the deep impact that trauma has on a person's life and approach our work with empathy and a focus on safety, empowerment and trust-building.

## No Wrong Door

People seeking support are welcomed, assessed and connected to the right services seamlessly.



St Pat's Service Framework document

# Our Reach

St Pat's delivers a mix of place-based specialist support services, healthcare, intensive case management and mobile outreach so we can meet people where they are on their journey.

While our offices are located in Fremantle, Kwinana, Rockingham and Mandurah, St Pat's teams support people right across the Perth metropolitan region.

St Pat's also manages 330 units of accommodation in the greater Fremantle area for individuals, families and young people.



## FREMANTLE

Crossroads, Djenabidet Kalleep, HASP, HEART, HFHI, Library Connect, Mental Health Housing Support, St Pat's Engagement Hub, St Pat's Health Clinic, St Pat's Housing Services, St Pat's Oral Health Clinic, St Pat's Op Shop, St Pat's Community Store, Street to Home, Youth Place.

## KWINANA

HEART Assertive Outreach

## ROCKINGHAM

Assertive Outreach, Crossroads, Djenabidet Kalleep, Housing First Support Services, Mental Health Housing Support.

## MANDURAH

Assertive Outreach, Djenabidet Kalleep, Housing First Support Services.

# Our Services

## Engagement Hub



**Crisis Assessment, Advocacy and Support**



**Health and wellbeing**



**Social support, inclusion and activities**



**Meals, showers and access to technology**

## Housing Services



**Lodging and Shared Housing**



**Social Housing**



**Youth Supported Housing**

Case-managed housing for people aged 16-24

Responsive & Innovative

## Community Programs



**Imagined Futures**

A collective impact group tackling complex social issues



**Library Connect**

A place based early intervention program



**St Pat's Op Shop**



**St Pat's Community Store**

Essentials store & client support

## Support Services



**Housing Support**



**Mental Health Housing Support**



**Youth Place**

Youth Housing Support



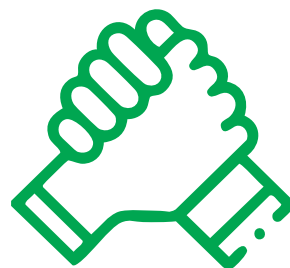
**Outreach**

Street outreach, drug & alcohol, Aboriginal health promotion



**Djenabidet Kalleep Aboriginal Support Services**

# 2025 by the numbers



**2,150**

People received  
support



**507**

People housed  
in St Pat's  
accommodation

**48%**

Identified  
as men

**39%**

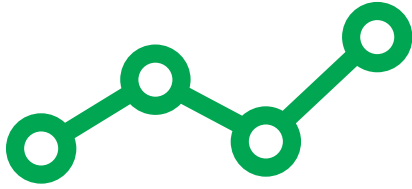
Identified as Aboriginal  
and/or Torres Strait  
Islander

**51%**

Identified  
as women

**1%**

Identified  
as non-binary



# Our Impact

**St Pat's Impact Measurement Framework was developed in August 2022 to understand and measure the impact of our services across four key outcomes.**

To measure our impact St Pat's collates data and feedback and conducts annual surveys with our clients, residents, staff and external stakeholders.

## Our Key Findings



**86% of residents** surveyed said they felt their accommodation was safe and secure.



**82% of clients** surveyed said St Pat's helps them connect with resources and supports that increase their wellbeing.



**Clients strongly agree** that they are treated with dignity, respect and are listened to.



**Staff report** growing confidence in timely support, effective referrals, and positive impact on client wellbeing.

**St Pat's measures outcomes and our progress towards achieving our mission against the following impacts.**



St Pat's contributes to people having the practical resources and personal skills they need to successfully manage their lives.



St Pat's contributes to creating a community where people are well – physically, spiritually and mentally.



St Pat's fosters people's participation in, contribution to, and value by the community



# CEO Report

Our CEO Michael Piu at Homelessness Australia's national conference.



By Michael Piu  
Chief Executive Officer

In Letters to My Daughter, Maya Angelou says  
**“You may not control all the events that happen to you, but you can decide not to be reduced by them. Try to be a rainbow in someone else’s cloud. Do not complain. Make every effort to change things you do not like. If you cannot make a change, change the way you have been thinking. You might find a new solution.”**

Our world seems to be constantly assaulted by new emerging complexity and crises, each distinct but compounding one upon the other. So much so that a term has been coined to describe this phenomenon, and is becoming the latest buzzword: “polycrisis.”

I suspect we can all relate to this – not only on a global level but closer to home, and it certainly resonates for us at St Pat’s as we navigate new challenges and a worrying growth in not only the number of people facing homelessness – but the reach of the impact across the whole community.

However, to return to Maya Angelou’s wise advice – the great strength of our wonderful team at St Pat’s is not getting stuck on the problem, but being nimble, innovative, looking at the situation in a different way – to find not only solutions, but also new opportunities for positive social change. I don’t pretend any of this is easy, or quick to achieve, but it remains our core focus as we continue to work towards our goal of ending homelessness.

**One of the significant challenges our community faces is the crisis in availability of affordable and suitable housing options.**

St Pat's has recognised the important role we can play in addressing this and have been advancing a range of housing projects including our 28-apartment build at our main site in Fremantle, as part of our major redevelopment including a new engagement and service delivery facilities; or our housing development in Kwinana aiming to increase the availability of long term housing for families currently experiencing homelessness. There are a number of other exciting proposals in the pipeline we look forward to sharing in the not too distant future.

We have also sought to address critical service gaps in our region, particularly around young people experiencing homelessness. Our Youth Place program, delivered in partnership with Youth Futures, were fortunate to receive support from the Fremantle Foundation set up a Youth Relief Fund, to assist young people aged 12-25 in breaking down barriers to housing, education and employment opportunities.

St Pat's has always strongly invested in collaboration and partnership, in the belief that the solutions to ending homelessness lie in working together. We were particularly proud, therefore, to have supported the Australian Zero Homelessness Summit, held in Fremantle in October 2024, as Principal Sponsor.

It was a wonderful opportunity for a range of our committed staff to participate in conversations they may not often be a part of, bringing together as it did expert speakers both from around Australia and internationally in the work to end homelessness.

Our Djenabidet Kalleep team had a chance to take to the stage and share their learnings of designing and delivering an Aboriginal-led support service, within the framework of a mainstream organisation, at the Australian Homelessness Conference in Adelaide. They also presented on radical recruitment; building a First Nations workforce, to our colleagues at the WA Council of Social Services conference earlier this year. More than cultural awareness, their work has created a community of culturally safe practice at St Pat's which embeds the deep wisdom of Walyalup Elders and emerging leaders, as well as lived experience. at the heart of our service design.

As we enter the new financial year, St Pat's benefits from a strong reserves base thanks to the work of our Philanthropy and Fundraising team, granting us the ability to remain agile, and responsive, to meet those challenges and opportunities on the horizon, and to continue thinking, and acting, boldly in service of our community.



St Pat's were proud to welcome the Fremantle Dockers players group to St Pat's this year.



Dr Colgan speaking at our Fremantle Redevelopment milestone event.



Dr Pat Colgan  
Chairperson

## **Greetings to all our many friends, partners, colleagues, benefactors, management, staff and volunteers.**

A great thank you for all that you do to assist St Pat's to enhance and fortify the disadvantaged lives of those we strive to help. Guided by the missionary spirit of the Oblates, I firstly note the death of Pope Francis, who lit up the world with his Faith in the Lord and his charismatic zeal for the under privileged, mankind and the environment.

It is also notable that Pope Leo IVX was quickly identified, amongst so many candidates, as a worthy and formidable successor to Pope Francis. I wish him a long and successful period guiding us all to better appreciate and care for each other.

While noting the Pope's passing, I also draw your attention to the untimely death of Peter Anthony. Peter was a talented and patient director of the Starlight Hotel Choir. After so many years of committed involvement his friendly, musical presence will be truly missed.

On a happier note, we welcome the deeper involvement of both the playing group and football department of the Fremantle Dockers. They descended on the Engagement Hub to a most enthusiastic reception and happy engagement with all present. Leaving behind a generous donation from the Players Fund and the promise of return visits when the season is done.

In a serendipitous surprise, St Pat's received the most strategic donation from the Sopeniza Family in the form of the property at No. 5 Beach Street, Fremantle.

This property abuts our own Beach Street Building at No.3 and offers a great synergy to our presence along that precinct. The donation truly reflects the Sopeniza Family's wish that the property be used for the benefit of those doing it tough.

Remaining on Beach Street, as I prepare this report, we are progressing well with works on our Engagement Hub. This is a most anticipated outcome to what has been the longest, comprehensive build-up of planning, fund-raising, due diligence and regulatory compliance issues we have ever undertaken.

So, with excitement I thank each and every person, State and Local Governments, Donors, fund raisers, management, staff, volunteers and fellow Board members, for staying the Journey.

Please remain with us!

We have more projects in the pipeline, as we move towards providing life time accommodations and greatly enhanced support services to our growing client base across an expanding area of Perth's south west metropolitan region.

To assist us to diligently manage all this, we undertook a strategic plan review under the generous guidance of the masterful Dee Roche. A most successful day.

Thanks Again and may God Bless you all.

**Our board set the strategic direction of the organisation and support the management team to ensure that our goals are being achieved in accordance with ethical, legal, governance and fiscal requirements.**

This year we welcomed Nic Osboine to the Board. Nic brings a wealth of experience in property development, investment and project management as a founding Director of OP Properties and General Manager of third generation diversified private property investment group Osboine Investments.

We also welcomed Father Meno Basti OMI as board president. Father Basti is Parish Priest of St Patrick's Basilica, Fremantle, where we began our journey more than 50 years ago.



Sam Sapienza and family gifted their ownership of 5 Beach Street to St Pat's in an extraordinary act of generosity.

# Our Board

## Board Members

**We wish to thank the following Board Members for their professionalism, contributions, and support throughout 2024-2025.**



**Fr Meno Basti OMI**  
President



**Dr Patrick Colgan AM**  
Chairperson



**Emily Townsend**  
Board Member



**Nic Osboine**  
Board Member



**Danielle Cattalini**  
Board Member



**Lisa Yensch**  
Board Member

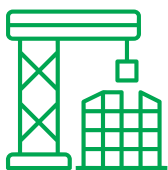


# Strategic Priorities



## Promote and Influence

We work to raise public awareness about the real causes of, and solutions to, homelessness, by sharing our impact, showcasing our work by participating in events and conferences, educating the community on the real causes of homelessness and by adding our voice to influence policy and decision makers to end homelessness.



## Build and Grow

We work to strengthen our capacity to grow and adapt, with good governance, strong systems, skilled staff, a positive culture, evidence-based practice, and the right resources.



## Expand Housing and Support Capacity

We respond to emerging needs in the south metropolitan region through place-based solutions as well as growing our housing stock.

**St Pat's is committed to highlighting the causes of—and solutions to—homelessness, the work our teams do, and supporting the sector through advocacy at the local and national level; and by sharing our learnings.**



St Pat's were proud to be a Principal Sponsor of the Australian Zero Homelessness Summit, hosted by the Australian Alliance to End Homelessness, and the WA Alliance to End Homelessness, which brought local and international experts together in Fremantle, in October.



Our CEO Michael Piu (Co-Chair of the WA Alliance to End Homelessness) joined Ruah Community Services CEO Debra Zanella (Chair of the Australian Alliance to End Homelessness) at Homelessness Australia's national conference to present on the Australian Alliance to End Homelessness' Advance to Zero (AtoZ) Framework, and how it's being applied in WA to support us in our mission to end homelessness.



Our Djenabidet Kalleep team delivered presentations about the importance of cultural safety and a lived experience workforce at three major sector events: the Australian Homelessness Conference in Adelaide, the Australian Zero Homelessness Summit in Fremantle and the WA Council of Social Services Conference

St Pat's Street to Home team presented with Palmerston Association on our AOD Outreach Program collaboration at the WANADA Conference, where the team were finalists in the WANADA Excellence Awards.



Our Youth Place team joined the Youth Rough Sleepers Coordination Group and supported the City of Fremantle Young Change Makers Program.



St Pat's Community Store was named a finalist in the inaugural WA Social Enterprise Social Impact Awards, under the Emerging Social Enterprise category sponsored by WARRRL/Containers for Change.



This year, we secured a small but vital collection of mobile phones to support victims of domestic, family, or sexual violence. These phones are a critical tool, providing a safe and discreet way for individuals to contact emergency services, reach out for help, or make plans to escape an abusive situation when it may not otherwise be possible.



# Homelessness, Engagement and Inclusion

Led by Chief Operating Officer Traci Cascioli, St Pat's Homelessness and Support Services assist people experiencing, or at risk of, homelessness through place-based services, crisis intervention, outreach, and intensive case management.

This year's focus was strengthening service models and streamlining processes for greater integration and collaboration, building on the Future St Pat's Plan which was initially codesigned in 2021. Key initiatives included restructuring the Engagement Hub with new roles, a Hub Team Leader and Engagement and Safety Workers, to improve visitor support and maintain a safe, welcoming space.

Our Djenabidet Kalleep team continued to deliver intensive, culturally safe support for Aboriginal clients, adding a new Housing Connector role to help tenants maintain housing, access supports, and pursue their goals.

Incorporating Lived Experience was a major focus, with expanded training for Peer Navigators, Team Leaders, and a whole-of-organisation readiness program. Djenabidet Kalleep's recruitment processes and Aboriginal Lived Experience learnings were also showcased at the 2024 WACOSS Conference.

The Homelessness Engagement and Assessment Team (HEART) was again named a finalist in the IPAA WA Achievement Awards. Staff also contributed to sector advocacy through conference presentations, workshops, and collaborations, including a joint presentation at the WANADA Conference between the Street to Home team and Palmerston Association, the Australian Zero Homelessness Summit, and Imagine Futures' Regional Snapshot: Towards Supporting at Risk Young People.



## Claire's Story

**Claire\*, 42, is a single mother of two who became homeless after being evicted due to rising rents. She and her children lived in her car in Rockingham for almost a year before the HEART team met her in February 2024**

Initially hesitant to engage due to past negative experiences with services, Claire gradually built trust with the team through consistent, person-centred support. The team helped her manage her belongings to avoid move-on notices and supported her when her daughter temporarily went to live with her father.

When a Djuripiny Mia 100 (DM100) supportive landlord property, managed by Community Housing Provider Housing Choices, became available in Mandurah, the outreach team successfully advocated for the family to secure a home. They were also accepted into a Housing First support program with a dedicated case worker, to help them maintain their tenancy. HEART provided over \$1000 in essential items, while partner agencies contributed additional furniture and supplies towards the move.

Claire is now settled in her new home, preparing for her daughter's return, reconnecting with family, and working with her case worker to support her son's schooling.

# St Pat's Support Services

St Pat's recognizes that each person's experience of homelessness is unique, and our Support Services, led by Manager Kim Rawson, provide tailored responses to meet people's needs, wherever they are on their journey.

Our service model includes:

- Place-based interventions
- Brief interventions including rapid, mobile assertive outreach for rough sleepers
- Longer term support and case management
- Housing and Accommodation Support, to help people maintain their housing

Specialist services including mental health and youth supports, for young people aged between 15 and 25.



## Support Services Data

- 51.5% identify as female
- 48.1% identify as male
- 0.28% identify as non-binary
- 25% identify as Aboriginal and/or Torres Strait Islander



## AOD Outreach Program

An independent evaluation of the AOD Outreach Program by Notre Dame's Home2Health team found its "two agencies, one team model" between Palmerston and St Pat's and its flexible, brief-intervention approach was particularly effective for relapse prevention.

Palmerston's AOD Outreach Worker Sebastian Henderson is embedded within St Pat's Street to Home team



## HEART in the Southern Corridor

The Homeless Engagement Assessment Response Team (HEART) was also extended into Rockingham and Mandurah.

HEART is a rapid, intensive assertive outreach service which responds to rough sleeping hotspots across metropolitan Perth.

Led by St Pat's, it is delivered in partnership with the Department of Communities, Uniting WA, Indigo Junction and Noongar Mia Mia.



## Youth Relief Fund

St Pat's received a \$40,000 grant from the Fremantle Foundation to bolster our support for young people experiencing homelessness in Fremantle.

The Youth Relief Fund will allow our Youth Place program, which is a partnership with Youth Futures, to give young people personalised help, when they need it.

The main driver of homelessness among children and young people is family and domestic violence, however funding for youth-specific support is limited and demand is high. Meanwhile, the number of children living in poverty in WA has increased by 21,000 since 2022, with an estimated 92,000 children living in poverty at the end of 2024.



## Engagement Hub

**St Pat's Engagement Hub (Day Centre), led by our Engagement and Inclusion Manager Tania Payne, continues to play a vital role in supporting people facing homelessness and hardship, providing meals, showers, health care, referrals, and meaningful engagement each day.**

Demand has grown significantly, with many clients experiencing complex needs, financial stress, and housing instability, underscoring broader systemic issues such as affordability, cost of living, and service shortages.

In 2024, building on our comprehensive co-designed Future St Pat's service model project—which brought together people with lived experience, staff, and other key stakeholders—the Hub reshaped its approach and structure. This included introducing a Team Leader as well as Engagement and Safety Workers, and placing at the heart of our work a strong focus on effectively engaging with and supporting people in their journey to exit homelessness. Our health clinic expanded its delivery of general health, allied health, and oral health services through dedicated staff and volunteer clinicians, while remaining a trusted safe haven for vulnerable community members.

The Starlight Hotel Choir also continued to inspire pride, connection, and belonging, showcasing resilience through music and raising awareness of homelessness. Looking ahead, the Hub remains committed to adapting services, strengthening partnerships, and finding innovative ways to meet the community's evolving needs.

## Deb's Story



**In 2024, Deb attended the Oral Health clinic with severe untreated dental issues, feeling highly anxious. With support from the Aboriginal Support team (Djenabidet Kalleep) and her partner Steve, she was able to proceed with treatment.**

Both Deb and Steve received care, including dentures, which significantly improved their confidence and wellbeing.

Despite challenges when they relocated, the team coordinated appointments to ensure continuity of care. By the end of treatment, Deb had shifted from extreme anxiety to self-assurance, and both she and Steve expressed gratitude for the compassionate, flexible support they received.

In the FY25, the Engagement Hub provided...



**41,760**  
Meals



**1,746**  
Emergency Relief  
Appointments



**12,563**  
Showers  
and instances  
of material aid



**148**  
Choir Sessions



**2,090**  
Dental  
Appointments



**2,227**  
Health  
Appointments



## Starlight Hotel Choir Thrives

In April 2025, the Starlight Hotel Choir members shared their experiences, needs, and ideas for the future. The survey confirmed that the choir is much more than a singing group, it's a powerful source of joy, connection, and wellbeing.

Choir members overwhelmingly reported that they love attending choir sessions, with singing in a group, learning new songs, and socialising named as favourite aspects.

Most participants said their confidence in singing had grown, and many described feeling happier, more energetic, and less isolated after singing together.

The survey highlighted that being part of the choir helps people feel better emotionally and builds a stronger sense of belonging. Members also offered valuable suggestions to strengthen this connection, such as more performances, clearer communication, and more opportunities to gather and celebrate music together.



## Vale Peter Anthony

St Pat's said farewell to a very special person, Peter Anthony, the co-director of our Starlight Hotel Choir, in April.

Pete, as we knew him, was a consummate musician and a genuine, kind soul. Along with his dear friend Dave Johnson, he changed so many lives and together, they made our Starlight Hotel Choir the wonderful group it is today.

Pete shared his love of music freely with everyone he met and brought joy, and hope, to so many people in our community. While we have lost a beloved friend, we also know that we'll meet again: in the music.

Vale Peter.



# Crossroads and Djenabidet Kalleep

**Pauline Boscato is the Manager of Djenabidet Kalleep and Crossroads, two teams which have played a key role in strengthening the cultural responsiveness of our services over the past year.**

Djenabidet Kalleep is an Aboriginal Support Service led and delivered by mob for mob, provides culturally safe outreach, peer navigation, and health connections to support Aboriginal people experiencing homelessness across the south metropolitan region.

It works closely alongside Crossroads, an outreach program focused on harm minimisation and AOD support on initiatives including creating Aboriginal Housing Support Connector and Peer Support Worker roles, expanding AOD and wellbeing programs, training 64 staff in opioid overdose response, and preparing to launch a new collaboration with the Drug and Alcohol Withdrawal Network and the St John of God



- 50.3% identified as men
- 49.7% identified as women

Hospital Home Detox program.

Both Crossroads and Djenabidet Kalleep deepened connections with Aboriginal services and networks, drove organisational reform, contributed nationally through the Australian Alliance to End Homelessness Cultural Community of Practice, and co-developed a Cultural Companion Guide to embed cultural sensitivity across services.

**St Pat's Aboriginal Reference Group provides culture guidance and advice on matters that relate to the delivery of services to Aboriginal people by St Pat's.**

At the request of the group's founding Elders, in the FY25 it was expanded to provide opportunities for emerging leaders to gain experience and have a say in the decisions which impact their community.



The Crossroads "Ready for Change" Pop-Up at 100 Hampton has emerged as a dynamic and responsive intervention for individuals pursuing recovery from alcohol and drug use.

Kicking off in April 2025, the initiative has held 11 Pop-Up events, facilitating 289 client engagements and delivering 35 targeted education sessions on take-home naloxone and overdose response.

This innovative model is already catalysing meaningful outcomes — providing accessible support, lifesaving knowledge, and pathways toward sustained change in a welcoming, community-based setting.





# St Pat's Housing Services

**This year was a landmark one for St Pat's Housing Services team as we advanced our Housing Strategy and strengthened our position as a leading Community Housing Provider in WA.**

We restructured our team to boost capability and effectiveness, welcomed new leadership with Director of Housing Paula O'Leary and Operations Manager Jill Keefe, and began revising our Housing Strategy to reflect ambitious growth and community needs.

Staff undertook extensive training in lived experience, cultural awareness, tenancy management, and safety, enhancing confidence and professionalism. We also enriched resident life through initiatives such as the inaugural Art Competition, and partnerships with services including OzHarvest, Counselling with Kuda, Crossroads AOD, Portcare, Red Cross, Short Back and Sidewalks, Homeless Healthcare, and FoodBank. Together, these provided food, health, wellbeing, and social support, helping residents feel connected and empowered, reflecting our commitment to not only provide housing but to build safe, supportive, and inclusive communities.



St Pat's also started work on the demolition of the 5 Beach Street site, which will soon serve as a laydown area for our development partners.

In 2024, we undertook a comprehensive review and restructure of our Housing Services team to ensure we are equipped with the capability, competence, and operational effectiveness needed to meet growing demand and deliver high-quality housing support. These changes have positioned us to address service gaps and leverage funding opportunities as a trusted social housing delivery partner alongside state and federal government.



## Resident Artists



We hosted our first-ever Resident Art Competition, with some stunning pieces submitted.



Congratulations to our winners (top to bottom) Desmond Donaldson, Keith Frazer and Jason Pierson!



# Our People

**This year, our workforce has continued to grow in strength, diversity, and capability, guided by our organisational values and our strategic priorities.**

We invested in professional development, cultural capability training, and trauma-informed practice to ensure staff feel supported and equipped to contribute to meeting our mission to help people reach their potential and end homelessness. Behind the scenes, staff across corporate, people and culture, finance and operations have worked hard to strengthen systems for data collection, reporting, and quality improvement. The innovation and strong business acumen displayed by our social enterprises via our Op Shops and Community Store outlets, as well as project like the Housing Success and RePatched , contributed to our financial resilience as well as delivering significant outcomes to people transitioning into housing (see Social Enterprises).

As we look to the year ahead, St Pat's remains committed to investing in our workforce. We will continue to strengthen leadership capability, build cultural security, and provide opportunities for staff to grow and thrive. By supporting our people, we ensure that they can, in turn, support our community with compassion, dignity, and impact.



- 48 part time staff
- 47 full time staff

## Build & Grow

We have been building the capacity of our teams by investing in the people, systems, processes and diverse revenue streams we need to help us continue delivering high-quality services and programs, amid a challenging environment.



## Our Volunteers

The work we do wouldn't be possible without our volunteers. From preparing meals to providing health care, they dedicate their time and energy to helping us deliver vital services and support to their fellow community members.

In the FY25 our volunteers contributed more than 20,000 hours to our organisation across these key areas:

- Health Clinic
- Oral Health Clinic
- Engagement Hub Concierge
- Engagement Hub Kitchen
- Donations Depot
- Community Store
- Op Shop



● 61 new volunteers this year





## Team Optus

**In September, we were privileged to host 150 Optus high-flyers for a volunteering extravaganza across our Engagement Hub, 100 Hampton Road and 3 Beach Street sites.**

In just four hours, they cleaned, painted, built, trimmed, and planted—transforming the reception and communal lounge areas and creating a vibrant new community garden for residents to enjoy.

The rejuvenation of the gardens has had a noticeable impact, with residents expressing how much they love the refreshed outdoor space. It's become a place of pride, relaxation, and connection.

Coordinating such a large-scale effort across multiple teams was a logistical challenge, and we extend our heartfelt thanks to everyone who helped make it happen. The results speak for themselves—and the sense of community it fostered will be felt for a long time to come.





Housing Services team member Shane Parnell was nominated for the AHI Inspirational Team Member Award, in recognition for going above and beyond to support his team-mates and tenants.



Youth Place’s Annie Kennedy took home the Mission Australia Emerging Youth Worker Award at the 2024 WA Youth Work Awards, for her fantastic work supporting young people aged 15-25 experiencing homelessness.

## Engaging with Community

**Keeping connected to community is vital at St Pat’s, not just to support delivery of our services but to educate people about the causes of, and solutions to, homelessness and break down stigma and stereotypes around homelessness.**

In the FY25 we engaged with 39 schools, community groups and corporate volunteers.

## Students – building our future

Students range from Community Services, Social Work disciplines as well as from the McCusker Centre for Citizenship UWA program. St Pat’s nominated a McCusker intern, TszTung (Tea) Tsang, who took home the McCusker Centre for Citizenship’s Outstanding Intern Award in October.

“This opportunity allowed me to not only hone my skills but also make a meaningful social impact. I am grateful for the experience and the guidance from the dedicated team at St Pat’s, which has further strengthened my commitment to leveraging my professional knowledge for the greater good.” Tea



## St Pat's Social Enterprises

**St Pat's Social Enterprises support the work we do and keep us connected to our communities.**

**In the FY2025, St Pat's completed a review of our social enterprises to ensure they are all aligned under one strategy that meets the purpose and goals of our organization.**

### St Pat's Op Shop

St Pat's Op Shop contributes to our local circular economy, giving a new life to people's vintage and retro fashion and accessories. Along with much-needed income, our Op Shop team repurposes and recycles materials to make new items, drastically cutting down waste and create unique pieces of fashion for people at an affordable price.

### St Pat's Community Store

Provides a place for people to access what they need, in a way which respects their personal choice and dignity. Open to everyone seeking a bargain, the store is set up like a traditional Op Shop where people can purchase quality clothing, shoes, homewares, furniture and more. In the FY25, the Community Store provided \$59,483 worth of items to people in need.





## Return It

St Pat’s partners with Return-it Australia to divert containers from landfill through our Containers for Change Cockburn Depot. By returning their used 10c recyclable containers to our Cockburn Depot, members of our community have been able to return proceeds to St Pat’s in the 2024 Financial Year, which we use to fund essential services and support for people experiencing homelessness.



## RePatched

St Pat’s Repatched transforms unwanted textiles into bold, sustainable fashion while supporting people experiencing homelessness. Debuting at Fremantle Ports Maritime Open Day 2024, its first 35-piece collection quickly sold out and even appeared on the ARIA’s red carpet.

“I saw a way to give back to the community and do something positive. Creating new things helps me with my depression. I get to share with other people, with different backgrounds and skills...and the people love it! And we raise a lot of money, which is a bonus.”  
Volunteer sewer Cecelia.



A dedicated volunteer crew meets twice weekly in Fremantle to reinvent denim, suits, and linens into wearable art, powered by community spirit and new industrial machines funded by the Lions Club of Bullcreek.



# St Pat's Fundraising

Our CEO Michael Piu with Tonya McCusker, whose foundation is supporting our redevelopment

**Our Philanthropy and Fundraising team, headed up by Philanthropy and Fundraising Manager Annalisa Oxenburgh, has been busy ensuring that philanthropy and fundraising is a supported and growing area within the organisation, and that our donors are placed at the centre of all that we achieve thanks to their support.**

Our Fremantle Redevelopment Capital Campaign continued throughout this year, with major donors providing critical gifts to ensure that we can move forward to beginning stage one of our redevelopment early into the new financial year. We are incredibly thankful for all those organisations and individuals who have shared this vision with us and have faith in St Pat's to deliver these much-needed new building and services in Fremantle.

## Major Donors Event

We celebrated the success of our Fremantle Redevelopment Capital Campaign in October, with an event in our old Beach Street warehouse – the last activity to take place in there before it was made ready for building works.

We welcomed many of our major donors and supporters and held a panel discussion hosted by ex-ABC producer Robyn Johnston.



The Hon Sue Ellery at our Major Donors event in October



## Fremantle Long Table Dinner

Our Freo Long Table Dinner headed indoors, at the iconic Naval Stores with a fitting naval steampunk theme. MC'ed in effervescent style by Famous Sharron and featuring a wonderful lineup of artists, and of course a delicious three-course dinner dished up by the chefs from the National Hotel, it was a night to remember.

The evening raised over \$70,000. We extend our deepest thanks to Karl Bullers and the National Hotel, Tanya McDonald, Little Creatures, Patrick Terminals, Maritime Union of Australia (WA Branch), City of Fremantle, Ray White Dethridge Groves, Leeuwin Estate, Bendigo Bank, University of Notre Dame and all the other sponsors, donors, and ticket purchasers who made the evening the special night that it was – raising much-needed funds in support of ending homelessness in our communities.

## Fremantle Dockers Visit

In January this year we were incredibly excited to welcome the Fremantle Dockers playing team, coaches and staff to our Fremantle Day Centre.

The Freo Docker's visit was a highlight for our staff and clients – amongst whom the team has a strong fan base. We were delighted to receive a gift from the Fremantle Dockers Players Fund, courtesy of the Fremantle Foundation, in support of the redevelopment of our warehouse into our new Engagement Hub.

St Pat's is hugely thankful to the players for this gift in support of some of the most vulnerable in our communities.

# Partners & Donors

Thank you to our partners, donors and community for your support this year.

## Our Partners

St Pat's would like to thank our program and service partners for their support.

- Australian Dental Association
- Australian Government Department of Social Services
- Blackswan Health
- City of Cockburn
- City of Fremantle
- City of Kwinana
- City of Mandurah
- City of Melville
- City of Rockingham
- Dental Health Services - North Metropolitan Health Service
- Empowering Communities
- Food Bank WA
- Henry Shein
- Hepatitis WA
- Homeless Healthcare
- Indigo Junction
- Jacaranda Community Centre
- Lotterywest
- McCusker Citizenship Program UWA

- WA Mental Health Commission
- Mental Health Matters 2
- Moorditj Koort
- Murdoch University
- Moorditj Djena
- Murdoch University Chiropractic Clinic
- Noongar Mia Mia
- Optometry WA
- OrangeSky
- OzHarvest
- Peer Based Harm Reduction
- Palmerston Association
- Reclink Freo Street Games
- Ruah Community Services
- Second Bite
- Shelter WA
- Silver Chain Group
- Sisters of St John of God Subiaco
- St Vincent De Paul
- Street Law Centre
- Street Smart Australia
- The University of Notre Dame Australia
- United Way WA
- Uniting WA
- Volunteering WA
- WA Police
- WA Primary Health Alliance
- Western Australian Government Department of Communities
- Western Australian Government Department of Justice
- Western Australian Government Department of Premier and Cabinet
- Youth Futures

## Our Donors

In the last year generosity of our major gift givers, our individual donors, charitable trusts and foundations and our corporate philanthropic partners has supported the planned redevelopment of our Fremantle home, as well as the programs and services for some of the most vulnerable in our communities.

We humbly thank you for your commitment and friendship. We also thank those who have generously supported St Pat's through gifts in wills, leaving a truly lasting legacy.

## Charitable Trusts and Foundations

- Fremantle Foundation
- Minderoo Foundation
- McCusker Charitable Foundation
- Leeuwin Estate Charitable Foundation
- Spinifex Trust
- Burton Family Foundation
- Dorothy and Bill Irwin Trust
- Lockwood Charitable Trust
- An estate supporting outcomes for Aboriginal People

## Corporate Philanthropy

- ATCO EPIC
- CIVMEC
- White House Property Partners
- West Coast Pilots
- Fremantle Pilots



**The Imagined Futures (IF) Partnership brings together commonwealth, state and local government departments, not-for-profit agencies, businesses, philanthropists and community members across the local government areas of Cockburn, Fremantle and Melville.**

Led by Executive Director Leigh Sinclair and auspiced by St Pat's, the partnership's approach is informed by the principles of collective impact and IF is recognized by the WA Government as the District Leadership Group for the South West Metropolitan Region.

For more information about Imagined Futures' work over the past year, visit [www.imaginedfutures.org.au](http://www.imaginedfutures.org.au) read their Annual Story 2025.

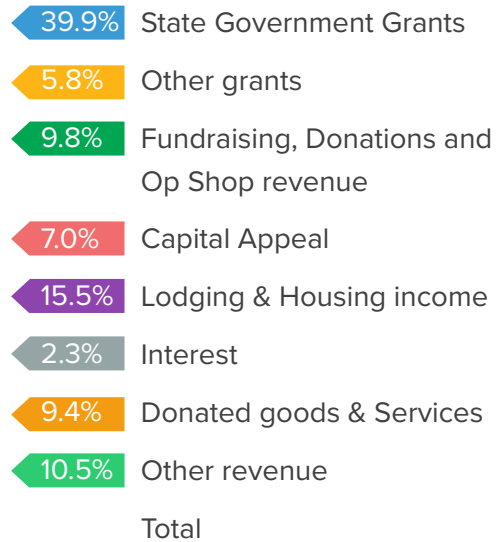
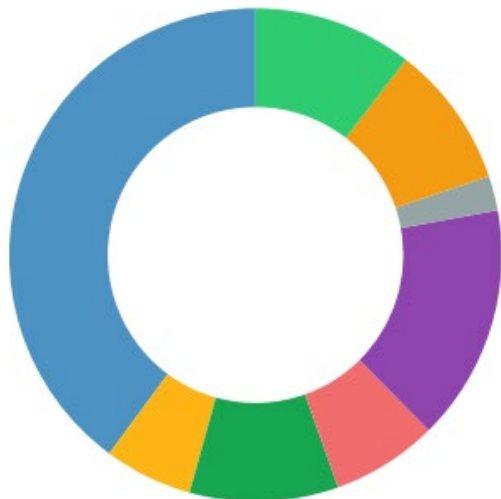
## ChangeFest

Imagined Futures is honoured to partner with Collaboration for Impact to host ChangeFest25, a national gathering of community change-makers, marking the first time this powerful movement extends its Songlines to Western Australia.

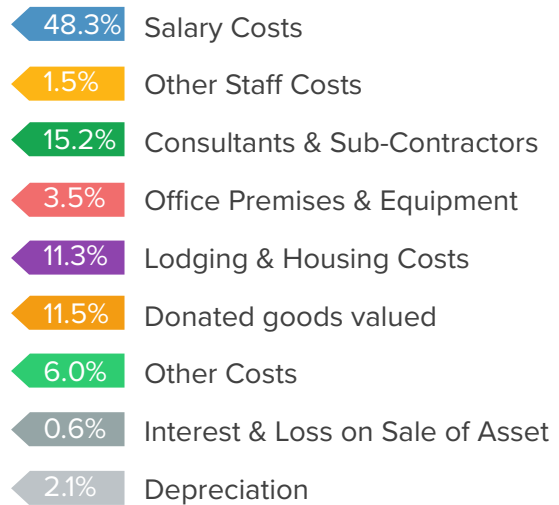
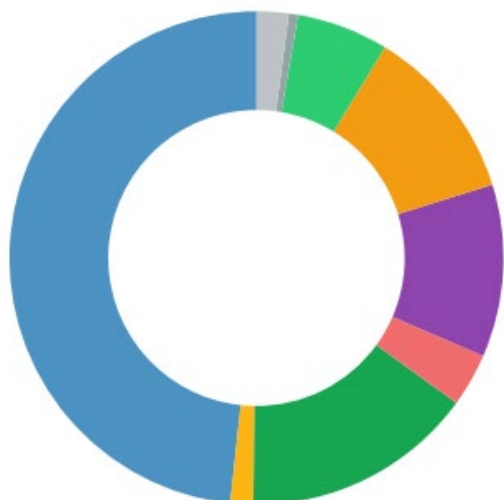
In the FY25, Imagined Futures has been working with Collaboration for Impact to bring this movement for community-led systems change to Walyalup, Fremantle. The planning process is a model of co-design, with local Elders and partners shaping the event's direction and outcomes. Held from 19–21 November 2025, ChangeFest25 is already building momentum for long-term, systemic change grounded in trust, collaboration, and shared leadership.

# Finances

## Revenue



## Expenditure



**St Pat's main income is derived from grant revenue, at 39.9%, and donations and fundraising activities, at 16.7%.**

### **Capital Appeal**

The Capital Appeal in its 2nd year as part of the Fremantle Redevelopment which we will see Beach Street converted into the new Day Centre as the 1st phase, with 28 new apartments and Office refurbishment as part of the 2nd phase.

### **Lodging & Housing**

Lodging & Housing income refers to charges to residents, with all funds returned to cover property management, maintenance, rates & utility costs.

### **Donated Goods**

Donated goods is the estimated value of goods donated to St Pat's for distribution to people experiencing homelessness or resale through our Community Store and Op Shop.

The other income includes donated land contribution on 5 Beach Street from the Sapienza family.

### **Salary Costs**

Working to end chronic homelessness is dependent on a dedicated professional team, and so it follows that majority of expenditure is on our people.

### **Staff Costs**

Investing in our people, processes and systems to deliver successful outcomes, which will hopefully provide opportunities for future funding as well as aligning our service delivery & processes with State Government Homelessness Strategy.


### **Financial Performance**

The financial performance of St Pat's was strong overall in the 2024-25 financial year. The challenge remains that of meeting escalating demand along with the increased costs to the organisation of delivering its essential services.



**St Pat's**

St Patrick's  
Community  
Support Centre

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